

Threads of Mission Success

Project Management Challenge 2006 Galveston, TX

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Threads of Mission Success

***A Project Manager
Has Many Threads
to Work With***



NASA/JPL Interaction & Communications

NASA/JPL Institutional Requirements

Planning

Mission/System Reqts/Design/Implement

Science Interaction

Technical Division/Section Interaction

Financial

Assessment, Review and Control

US and Foreign Partner Interaction

Verification & Validation

Safety and Mission Assurance

Independent Assessment, Review & Reporting

Threads of Mission Success

Threads are:

- Key topics and interactions that:
 - Are critical to mission success
 - The PM has to pay attention to continuously
- Highly interactive with each other:
 - If one thread is compromised, the whole mission may be compromised
- Topics form the basis of a JPL Project Manager Workshop

NASA/JPL Interaction & Communication

NASA Mission Directorate Roles and Responsibilities

JPL Director/Director for Roles and Responsibilities

Program Manager Roles and Responsibilities

Project Manager Roles and Responsibilities

Working With Other Centers

Regulatory Agreements

- Launch Approval, Planetary Protection, Export Control, Frequency Assignment.....

Support Agreements

- Launch Services, DSMS.....

Reviews

- Status Reviews, Significant Events
- Milestone & Decision Reviews

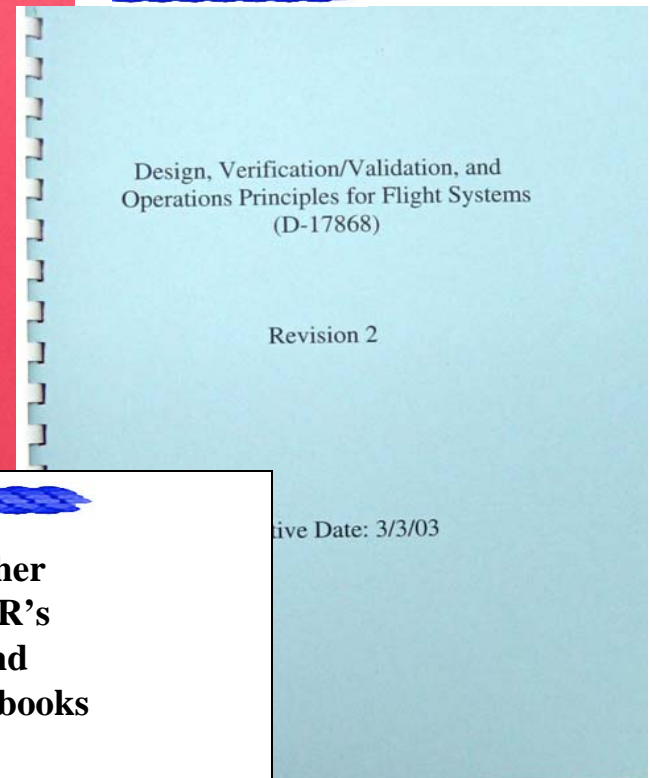
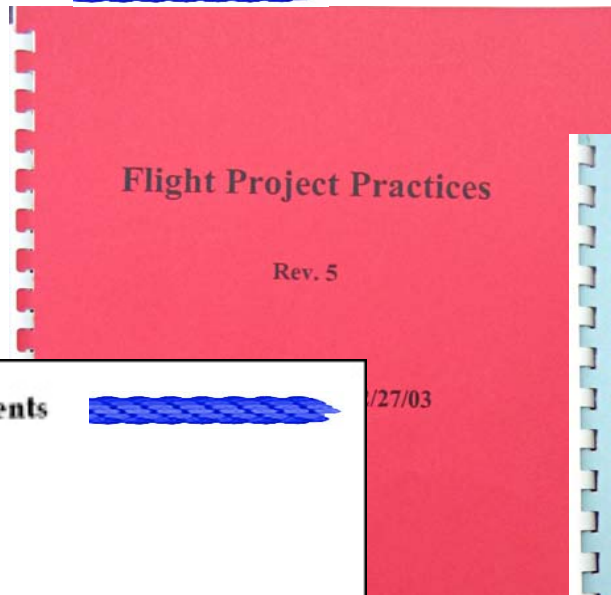
Independent Assessments

Key personnel

- Coordination before changes



NASA/JPL Institutional Requirements



NASA Procedural Requirements [redacted] /27/03

NPR: 7120.5C

Effective Date: March 21, 2005

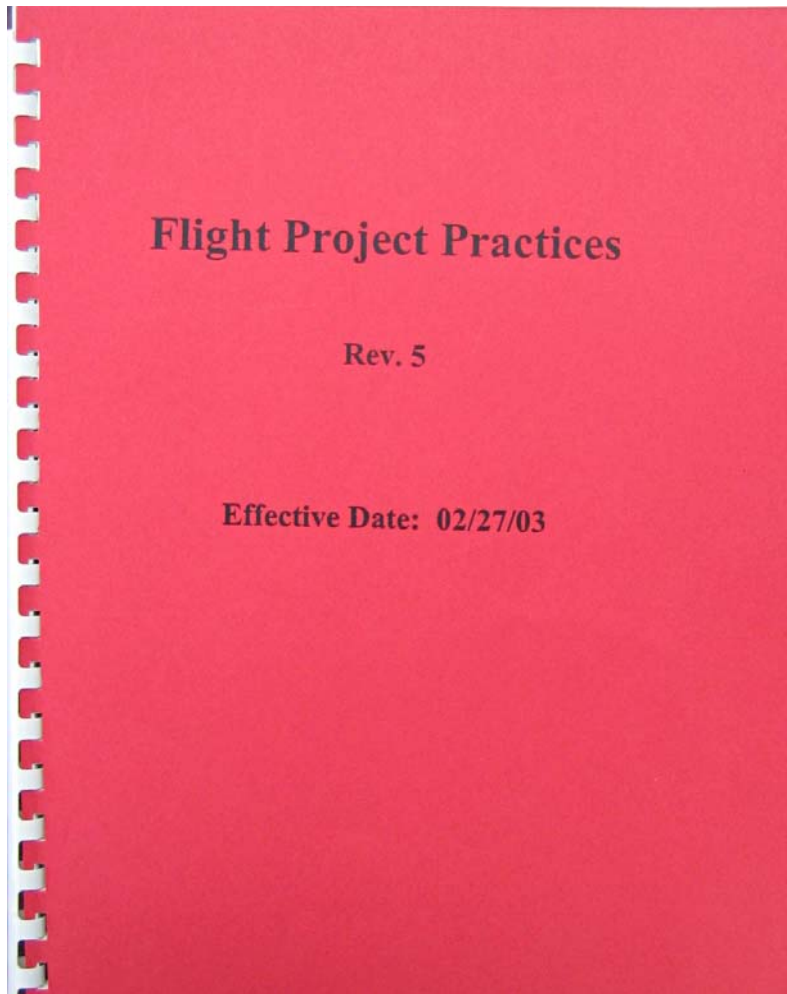
Expiration Date: March 21, 2009

NASA Program and Project Management Processes and Requirements

Responsible Office: Office of the Chief Engineer

**Other
NPR's
And
Handbooks**

Flight Project Practices



- Applies to all projects regardless of implementation mode
- Specifies what projects are required to do
- Projects meet requirements, or get approval for deviation/exception
- Communicates the JPL way of doing business, both internally and to sponsors
- Provides for projects the JPL implementation of 7120.5
- Establishes standards of uniformity
- Initial compliance assessment is via the FPP Compliance Matrix
- Compliance verification process
- Deviations/Exceptions process
- Flight practices

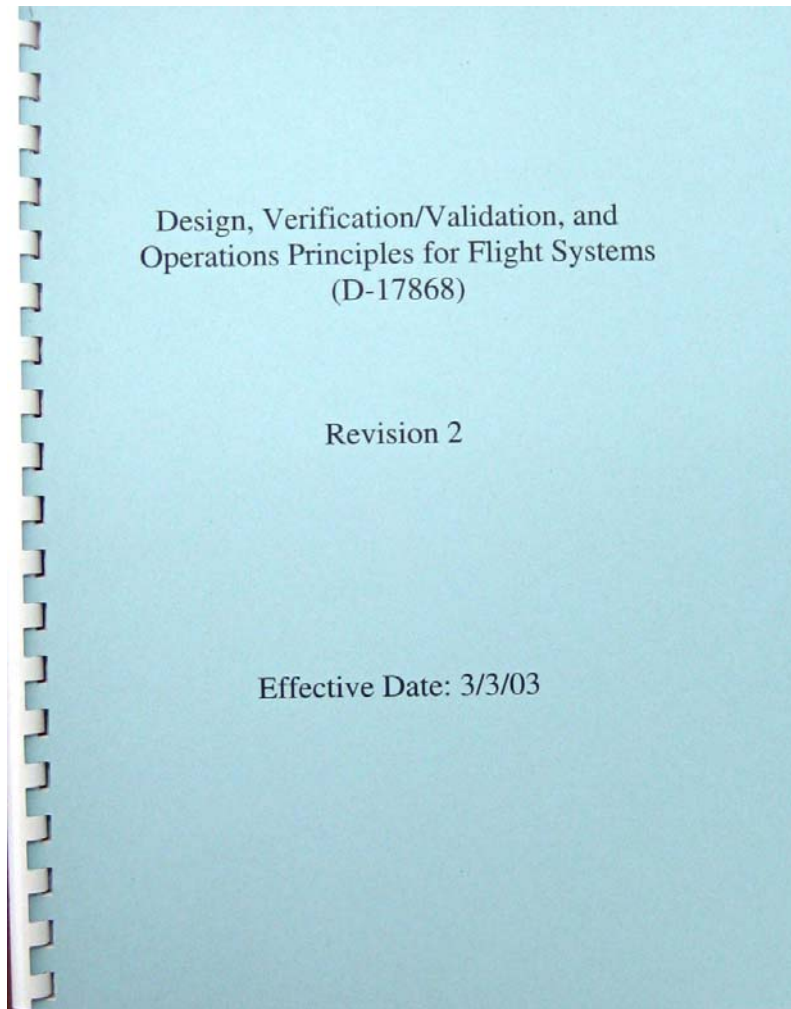
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Flight Project Practices Rev 5 Content

Note: Sections 1-4 are Applicability, Purpose, Implementation, and Approval/Change Authority

Section 5 Management Practices	Section 6 Engineering Practices	Section 7 Safety & Mission Assurance Practices
5.1 Life Cycle 5.2 Planning 5.3 Science 5.4 Project Organization 5.5 Work Breakdown Structure 5.6 NEPA Compliance & Launch Appl 5.7 Spares, Testbeds, and Models 5.8 Make-or-Buy Decisions 5.9 Scheduling, Cost Estimating, Etc 5.10 Information, Data Mgt & Archiving 5.11 Level 1 Descope Planning 5.12 Project Staffing & Destaffing 5.13 Acquisition 5.14 Project & Institutional Reporting 5.15 Reviews 5.16 Risk Management 5.17 Waivers 5.18 Crisis Response 5.19 Science Data Management 5.20 Ext Comm & Public Engagement 5.21 Lessons Learned 5.22 Margins & Margin Mgt 5.24 ITAR	6.1 Mission Design 6.2 Telecommunications Design 6.3 Mission Operations 6.4 System Engineering 6.5 L/V and Launch Operations 6.6 Inheritance 6.7 Planetary Protection 6.8 Flt Sys Fault Tolerance/Redundancy 6.9 Flight Hardware Logistics 6.10 Materials, Processes, and Contamination Control 6.11 Software Development 6.12 Design & Verification for Environmental Compatibility 6.13 System Level Functional V&V 6.14 Configuration Management 6.15 Orbital Debris 6.16 Hardware Development 6.17 Mission Ops System Development	7.1 Mission Assurance Management 7.2 Reliability Engineering 7.3 Quality Assurance 7.4 Software IV&V 7.5 Electronic Parts Reliability, Application and Acquisition 7.6 Problem Reporting 7.7 Mission Operations Assurance

Design Principles

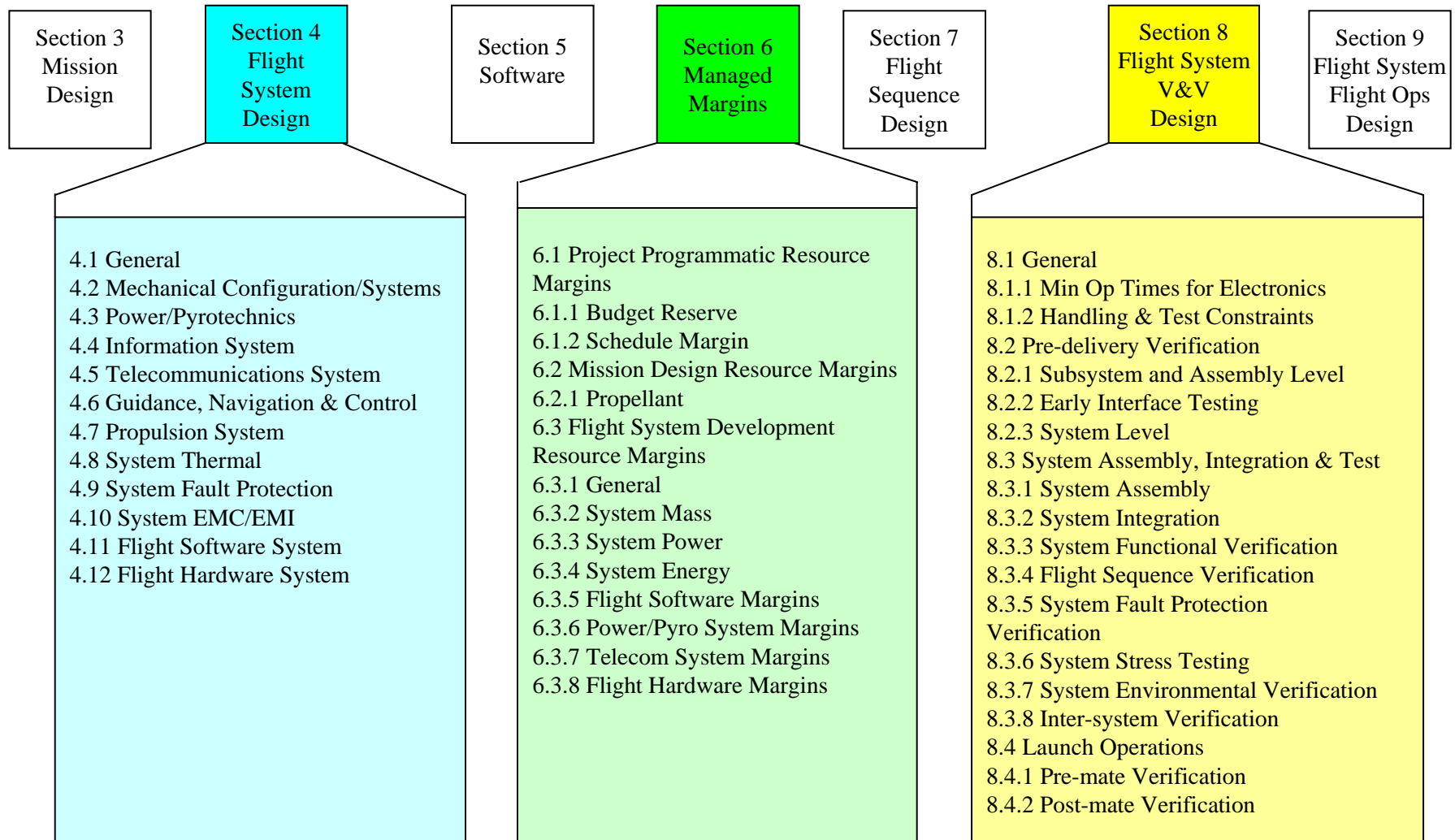


(Rules! DocID 43913)

- Applies to all flight designs, whether implemented in-house or at a contractor
- Specifies essential attributes of JPL flight designs
- Projects meet requirements, or get approval for deviation/exception
- Captures 40+ years of lessons learned
- Establishes robust design margins for high reliability
- Defines ample margins for management of development risk
- Defines a level of risk acceptable to management
- Engages management in dialog, when deviations are taken, of the risks being accepted
- Prevents management from being surprised by unacceptable risk at a time when it is too late to change the outcome
- Initial compliance assessment is via the DP Compliance Matrix
- Compliance verification process
- Deviations/Exceptions process
- Design principles

Design Principles Rev 2 Content

Note: Sections 1 and 2 are Applicability and Introduction



Planning

JPL Project Lifecycle Phase Transitions

Gate Products

Organization

Standard WBS

Integrated Scheduling

Project Plan and PIP

Acquisition Strategies

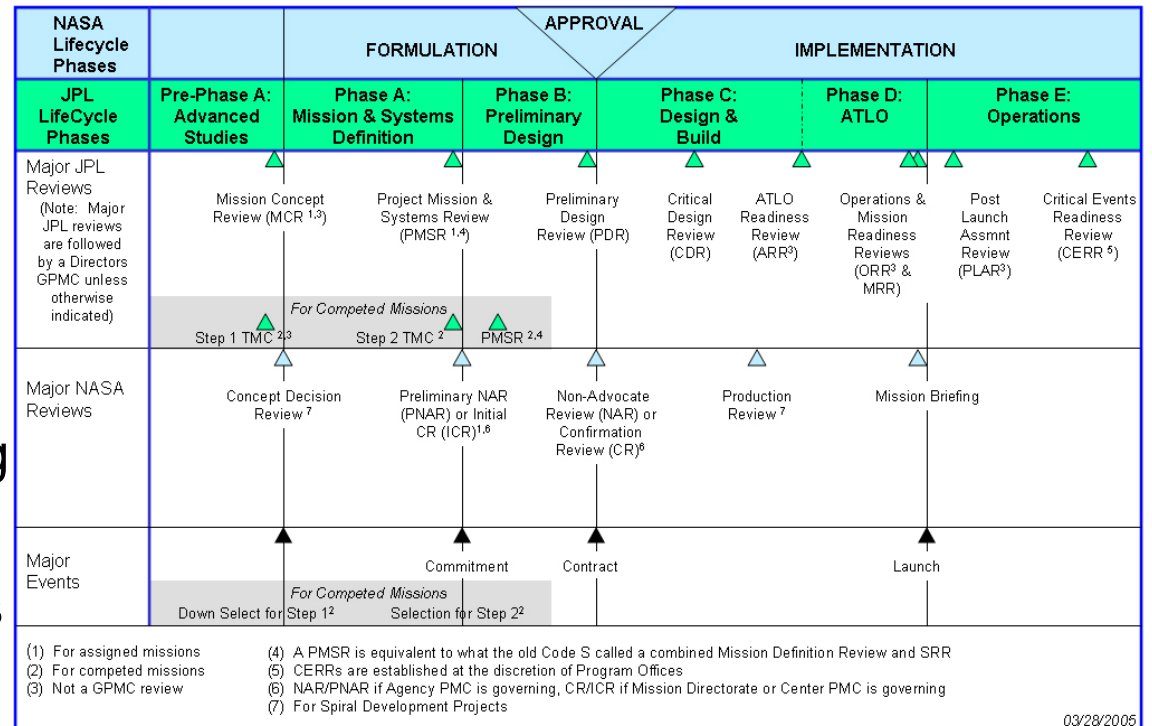
Contingencies

Margins, Reserves, Options, Descopes

JPL Institutional Support

Project Support Team, Templates,

PSO Website, Costing Office, Scheduling Section.....



Mission/System Reqts/Design/Implement

Design Principles

System Engineering

- Project, Flight, Ground

Requirements Flowdown

System Acquisition

Inheritance

Software

Technology Infusion

System Complexity

Cross System Trades

- Flight System drivers on MOS, etc.

Integration and Test

- Payloads/Subsystems from many diverse suppliers

Technical Resource Management

Materials and Processes



Science Interaction

Project Manager and PI Roles and Responsibilities

Science Objectives/Requirements

Science Management

- Organization, teams

Science Data

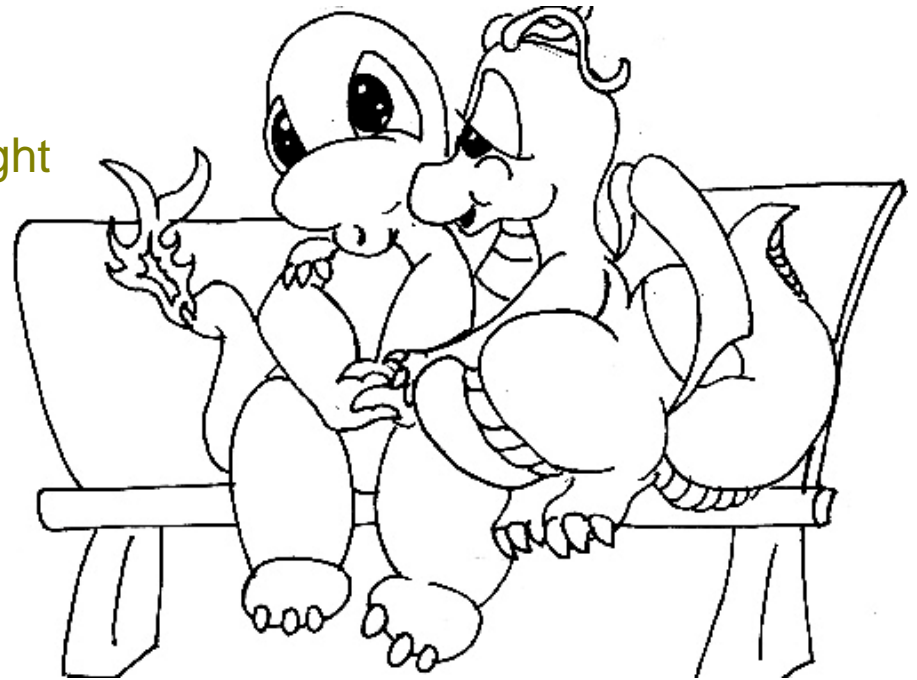
- Acquisition, management, analysis,
distribution, archiving

Education and Public Outreach



JPL Technical Division/Section Interaction

- Implementing Projects Within JPL's Matrix Organization
- Project Roles and Responsibilities
- Technical Division/Section Roles and Responsibilities
 - Co-chair Design Reviews
 - Peer Reviews
 - Contractor Insight/Oversight
- Staffing/Destaffing
- Quiet Hours



Financial

Project Cost Estimation

- Cost Database
- Costing Guidelines

Standard WBS

Earned Value

Cost Risk Analysis

Budget Reserves

- Reserve Requirements
- Reserve Use Strategy

Cost Liens

Costing Office

533 Reporting



Assessment, Review and Control

Information Management

Configuration Management

Deviations and Waivers

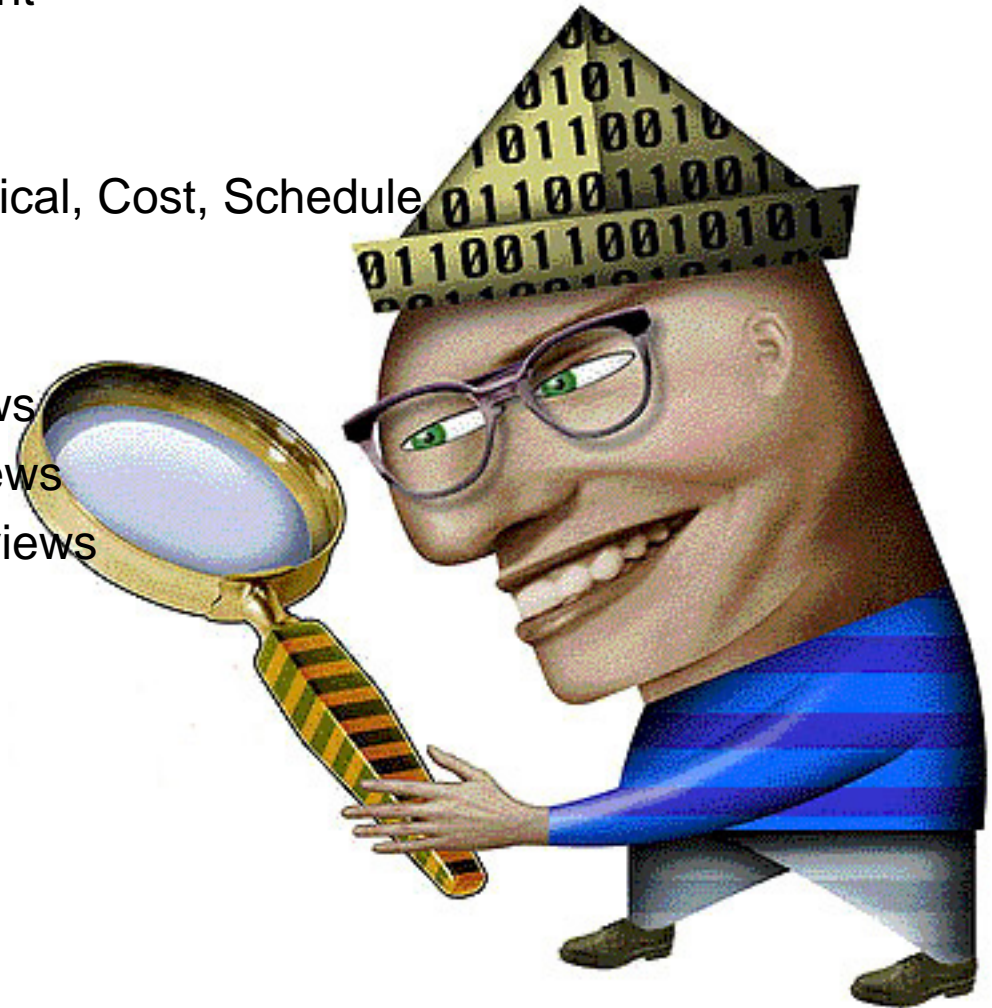
Risk Management

- Programmatic, Technical, Cost, Schedule

Compliance Matrices

Reviews

- JPL Milestone Reviews
- NASA Decision Reviews
- MMRs, Quarterly Reviews



US and Foreign Partner Interaction

NASA, JPL, US Partners and Foreign Partners Roles and Responsibilities

- May involve other agencies

MOU's

- Foreign Partners, Other Centers

Acquisition Process

Collaboration

- Geographically distributed partners
- Information Sharing
- Cultural issues

Export Control/ITAR

- TAA

Risk and Cost sharing



Verification & Validation

V&V Matrix

Incompressible Test List

All Levels

- Project
- Flight System, Subsystems, Assemblies, Parts
- Software
 - IV&V
- ATLO
- Ground System
- Mission Operations

Test as You Fly/Fly as You Test

Certification of Flight Readiness



Safety & Mission Assurance

Roles and Responsibilities

- Mission Assurance
- Systems Safety
- Environmental Assurance
- Reliability
- Parts
- HW and SW Quality Assurance
- Environmental Health and Safety

SMA Interaction with Mission and Flight System Teams

- How much SMA

SMA Interaction with US and Foreign Partners

- Other NASA centers, Industrial,
Educational, Foreign.....

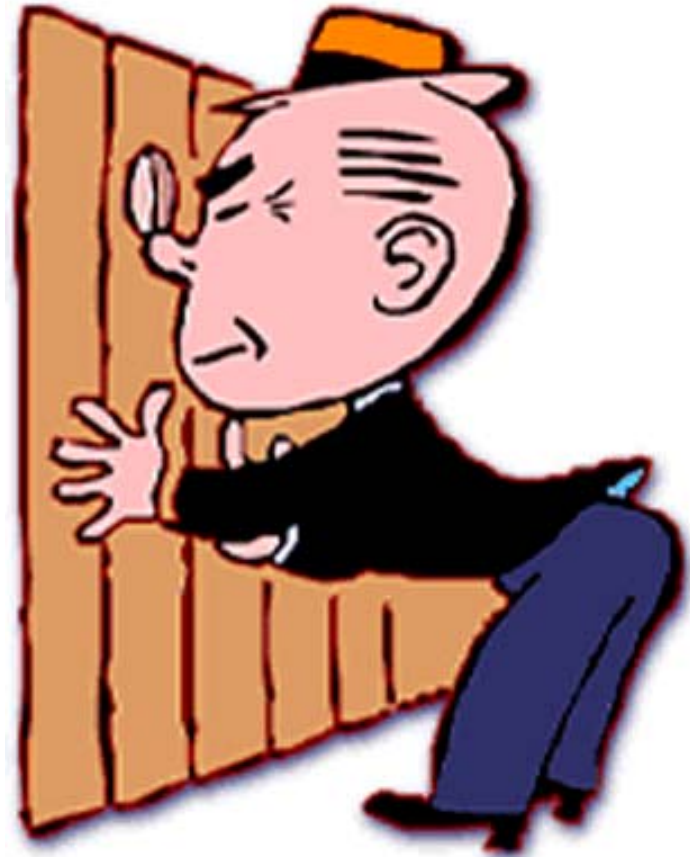
Mission Operations Assurance

- Post Launch SMA Roles & Responsibilities



Independent Assessment, Review & Reporting

- JPL Red Teams
- SMQA Risk Matrix
- NASA Directorate/Agency GPMCs
- IPAO
- ITA



Weaving the Threads of Mission Success

**A Project
Manager Weaves
A Successful
Mission from
A Broad Collection
Of Threads**

